

Wasilla Community Forum: Themes and Issues Raised January 8, 2016

Lack of appropriate training of in-home workers. (1x)

The importance of background checks on aides to ensure clients are receiving the best quality of care. (1x)

Need to address cost of care (2x), e.g., fraud, inflated costs for durable medical equipment and medications.

Concern about the frequency of assessments and appeal to reduce these. (1x) Concern about the type of assessments and whether or not they are a good indicator allotment of service hours (1x)

Concern about the manner in which assessments are conducted -- cited unprofessional, unskilled workers. (1x)

Expressed concern about individuals with behavioral health issues that fall between the cracks of services offered by SDS and DBH. (1x)

Concern about lack of staff available to return phone calls and address questions related to the state and federal programs. (1x)

Concern regarding impact on an already short-staffed workforce at state level (1x)

Provider suggested use of SIS instead of ICAP as an assessment tool (1x)